

Johns Creek Fire Department

2013 Annual Report



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Message From The Fire Chief



Fire Chief, Jeff L. Hogan

Chief Hogan is a 30+ year veteran of public safety with experience in the Fire Service, Law Enforcement and Emergency Medical Services. He holds a Bachelors Degree and is a certified Chief Fire Officer (CFO) through the Center for Public Safety Excellence.

Thank you for taking the time to review *your* Johns Creek Fire Department 2013 Annual Report.

In October 2013 the Johns Creek Fire Department enjoyed its 5th year of protecting the lives and property of the citizens and visitors of our great city. This has been a challenging but exciting journey and I look forward to many more years of leading this team of dedicated public servants. There have been many goals reached and a lot more to still be pursued and ultimately reached. The objective of the Fire Department is to provide the very best in protection, education and response to the citizens and visitors of The City of Johns Creek. My office is always open if you ever have questions or concerns with the Fire Department and please never hesitate to call on me or my staff.

Jeff L. Hogan, Fire Chief

A handwritten signature in black ink that reads "Jeff L. Hogan". The signature is fluid and cursive, written in a professional style.



Command Staff / Leadership



Deputy Fire Chief, Patrick O'Neill

Chief O'Neill is responsible for the day to day operations of the Johns Creek Fire Department Field Operations division. He manages operational strategic planning, staffing, incident response, resource management and ensures the over all quality and effectiveness of emergency response. He brings over 30 years experience in Fire and Emergency Medical Services. Chief O'Neill holds a Bachelors Degree in Fire Science and is a National Registry Certified Paramedic.



Assistant Fire Chief, Chris Coons

Chief Coons manages the Administrative Division of the Johns Creek Fire Department which consists of training, special teams, budgeting, records management and the support/technical services division to include the Fire Marshal's office and EMS division. He brings over 20 years experience to the department. Currently Chief Coons holds a Bachelors Degree in Emergency Management, is a Certified Chief Fire Officer (CFO) through the Center for Public Safety Excellence and will complete a Master's Degree program majoring in Public Administration in early 2015.



Division Chief, E. Greg Ramey

Chief Ramey serves as the Support / Technical Services Division manager and is responsible with overseeing facility / station and apparatus maintenance and repairs. He further manages the maintenance of over 3000 fire hydrants as well as the emergency radio system. He has over 25 years experience in the Fire and Emergency Medical Services.



Command Staff / Leadership

(Continued)



Fire Marshal, Chad McGiboney

Chief McGiboney serves as the Fire Marshal for the City of Johns Creek. He brings 20 years experience in the Fire Service and a wealth of knowledge and skill to the fire prevention and community education division. Chief McGiboney holds a Bachelors Degree and is currently enrolled in the Executive Fire Officer program at the National Fire Academy. Further, Chief McGiboney is a certified Chief Fire Officer (CFO) and Fire Marshal (FM) through the Center for Public Safety Excellence.



Battalion Chief "A" Platoon, Barry Tatum

Chief Tatum brings 30 years of service and experience to his position with the Department. He holds a Bachelors Degree and countless certifications in public safety related topics.



Battalion Chief "B" Platoon, Cam Huynh

Chief Huynh brings close to 20 years of service and experience to his position with the Department. He is currently pursuing a Bachelors Degree and specializes in Technical Rescue related skills.



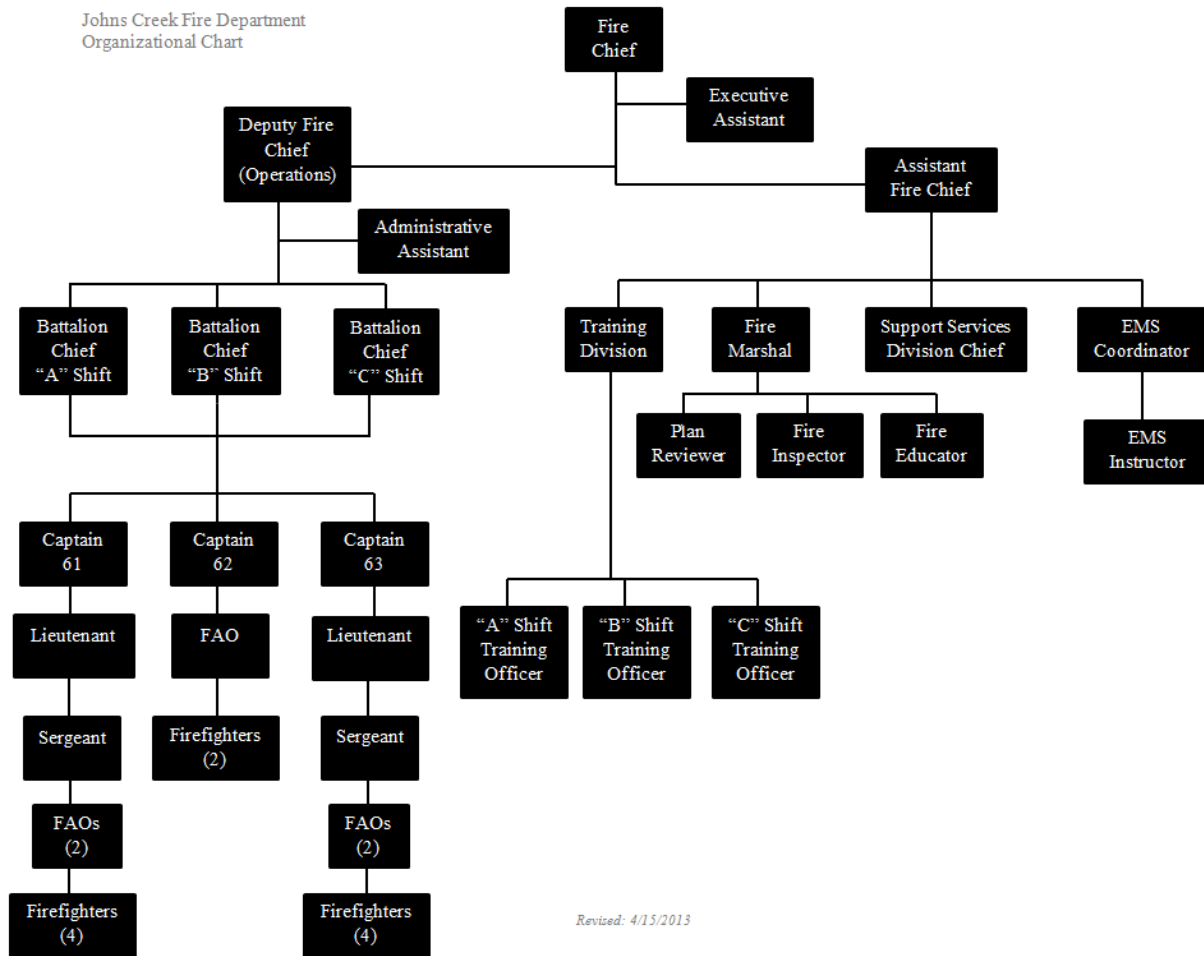
Battalion Chief "C" Platoon, W. Mark Akins

Chief Akins brings over 30 years of service and experience to his position with the Department. He holds an Associates Degree and currently pursuing a Bachelors Degree and is a certified Paramedic.



Organizational Chart

Johns Creek Fire Department
Organizational Chart



Revised: 4/15/2013



Mission Statement, Vision, Values & Core Beliefs

JCFD Mission

To provide the highest level of life safety and fire protection services to safeguard the lives, property and environment of our community; understanding we can only do so by having courage, honor and commitment to our profession, believing that being a Firefighter is not a job but a Duty.

JCFD Vision

To maintain the long-standing tradition and history of the fire service while developing and delivering the highest quality of life safety and fire protection services. We will do this by focusing on professional development and training of our personnel and by maintaining a high level of readiness.

JCFD Values

- ♦ **Courage:** We will maintain courageous calm while understanding dangers are real — but our mission is critical.
- ♦ **Honor:** We will acknowledge our responsibilities as public servants and our obligations to each other. We will work with honesty, fairness and integrity.
- ♦ **Commitment:** We pledge our commitment to our profession, providing life safety and fire protection services, partnering with our community and each other to safeguard the City of Johns Creek.
- ♦ **Duty:** We recognize and acknowledge our moral obligation to serve this community and to perform the challenging tasks of our profession.



Mission Statement, Vision, Values & Core Beliefs (continued)



JCFD Core Beliefs

Service

Performance

Integrity

Respect

Improvement

Teamwork



JCFD Patch



The Johns Creek Fire Department patch is more than just an emblem. Its design symbolizes the long-standing history and tradition of fire service and the new Johns Creek Fire Department. It is proudly worn by the Johns Creek Firefighters.

- ♦ **American & Georgia flags:** In the upper portion of the patch lie the American flag and the Georgia state flag, representing the pride and patriotism of Johns Creek firefighters who proudly serve this community.
- ♦ **Maltese Cross:** The Maltese Cross is known around the world as a symbol of fire service. It is named after the island of Malta which came to be the home of the Knights of Saint John, who chose the Maltese Cross (Cross of Calvary) as their symbol. During the Crusades; the Knights enemies commonly used fire as a weapon, and it was common for a Knight to risk his own life under heavy fire conditions to save the life of another Knight. Hence the Maltese Cross is a fitting symbol of the modern fire service.
- ♦ **Hook & Ladder:** To the left of the cross is a pike pole and ladder, sometimes called a hook and ladder. The historic hook and ladder tools have been used for hundreds of years in fire service.
- ♦ **Bugle:** To the right of the cross is a bugle or trumpet. Bugles, which date back to the mid-1700's, were used by fire officers to give command instructions during a fire call.
- ♦ **Black background:** The black background represents remembrance of firefighters who died in the line of duty.



Accomplishments and Goals

When the Johns Creek Fire Department launched in 2008, the Fire Department Command Staff began setting short and long term goals. These goals were established using the “S.M.A.R.T.” mnemonic.

S = Specific

M = Measurable

A = Attainable

R = Relevant

T = Time-Bound

These goals and objectives have been refined over the years and will continue to change as the department’s strategic plan is refined. The Command Staff continually studies and analyzes the needs of the community via “Community Risk Assessments” as it pertains to Fire, Emergency Medical and Rescue. While conducting these studies the department carefully determines the most efficient manner at which to provide these services while maintaining sound fiscal practices.

Accomplishments

- ◆ The Johns Creek Fire Department has managed to reduce our operating budget while maintaining merit and cost of living adjustments to the members.
- ◆ Conduct annual Fire and Life Safety Inspections at all commercial structures within the city.
- ◆ Maintain an average of 200 hours of training per member each year.
- ◆ Enhance the “water rescue” team (training & equipment).
- ◆ Participate in additional “community education” events.
- ◆ Host additional “community CPR” education events which offer CPR certification.
- ◆ Launch the “Risk Watch” program at elementary schools.
- ◆ Develop a regional HAZ MAT Response Team.
- ◆ Train / Certify members in child car safety seat installation and provide free installation to the citizens of the city.
- ◆ Decrease emergency response times from dispatch to arrival.
- ◆ Negotiate and obtained additional ambulance assigned to the city.
- ◆ Develop partnerships with other Fire Departments to share resources and collaborate on services and programs (Mutual Aid).
- ◆ Realign dispatch with “Tier” model of EMS response.
- ◆ Develop and maintain an effective member performance evaluation system.
- ◆ Conduct a Citizens Fire Academy.
- ◆ Replaced 2 Transport Capable QRV’s (Rescue Vehicles)



Accomplishments and Goals

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Goals

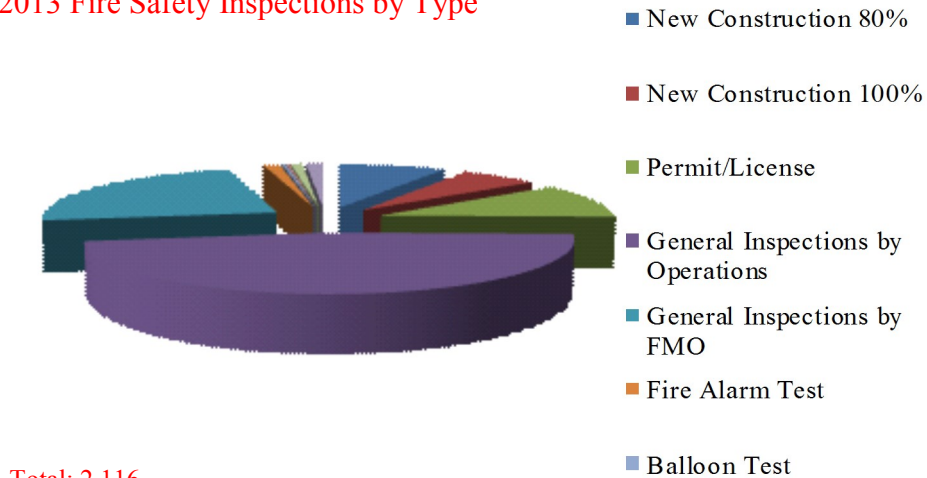
- ◆ Maintain adequate resources to support defined fire / emergency services.
- ◆ Complete facility modernization and beautification.
- ◆ Replace an aging emergency radio system.
- ◆ Receive a grant for a fire safety trailer for community / child safety education.
- ◆ Develop “Pre-Incident” plans on all commercial buildings, schools, churches, etc. in the city. (95% complete)
- ◆ Develop vehicle / apparatus replacement plan.
- ◆ Update JCFD Strategic Plan to address the changing community and population.
- ◆ Appoint dedicated “Public Education” professional to train the public (of all ages) in Fire and Life Safety.
- ◆ Improve “ISO” (Insurance Services Office) Rating to a Class 2.
- ◆ Add 1 additional Fire Station to decrease response times and improve service delivery to the northwest corner of our response district.
- ◆ Increase staffing to be compatible with NFPA (National Fire Protection Association) recommended practices.
- ◆ Develop or participate in a regional public safety training center.
- ◆ Appoint a fulltime inspector.



Fire Prevention / Fire Marshal's Office

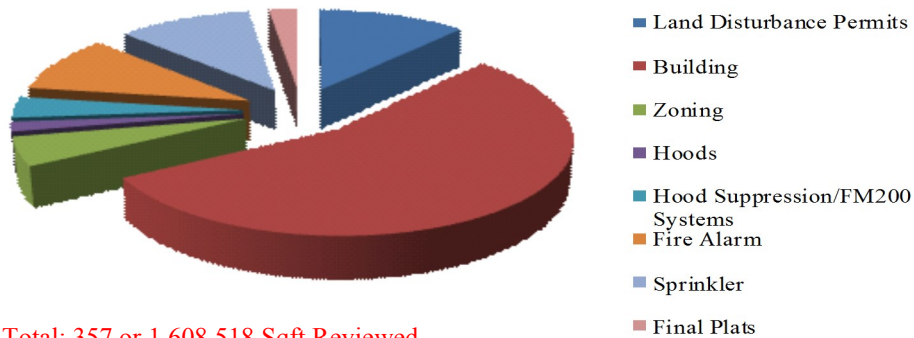
The Fire Marshal's Office / Fire Prevention Division is an integral part of what the Johns Creek Fire Department does to ensure a safe environment for the citizens and visitors of the city. To reach these initiatives, the Fire Marshal's Office conducts plan reviews, public education, annual building inspections and fire investigations.

2013 Fire Safety Inspections by Type



Total: 2,116

2013 Plan Reviews Conducted by Type



Total: 357 or 1,608,518 Sqft Reviewed



Community Outreach and Education

Public Fire & Life Safety education is essential to developing a safer community, and the Johns Creek Fire Department believes strongly in providing this service to the community. As a department we believe that any fire or emergency that can be avoided is worth the time it takes to educate the public.

The Johns Creek Fire Department takes great pride in offering the below types of Community Outreach and Education:

- ◆ **Risk Watch ®:** This program is designed to educate elementary school children in the hazards of fire and address injury prevention. Currently the department works with 3 elementary schools and educated 4804 children at these facilities in 2013.
- ◆ **Child Car Safety Seat Installation:** Several members of the Johns Creek Fire Department have attended and became certified in educating parents or parents-to-be on the proper way to install a child car safety seat. Arrangements to participate can be made by calling JCFD headquarters and simply making an appointment.
- ◆ **Home & Business Safety Program:** The department has developed and made available to the public brochures that include checklists that homeowners or occupants can review and better prepare themselves for emergencies.
- ◆ **Community Safety Day:** The Johns Creek Fire Department has partnered with the JCPD to host 3 annual Community Safety Day events with the 4th scheduled for October 2014.
- ◆ **Station Visits / Apparatus Requests:** We are proud that the community takes the time to come by our stations and visit. Additionally, we take pride in invitations for our crews to attend events at neighborhoods, churches, parades and other events in the community.



Community Outreach and Education

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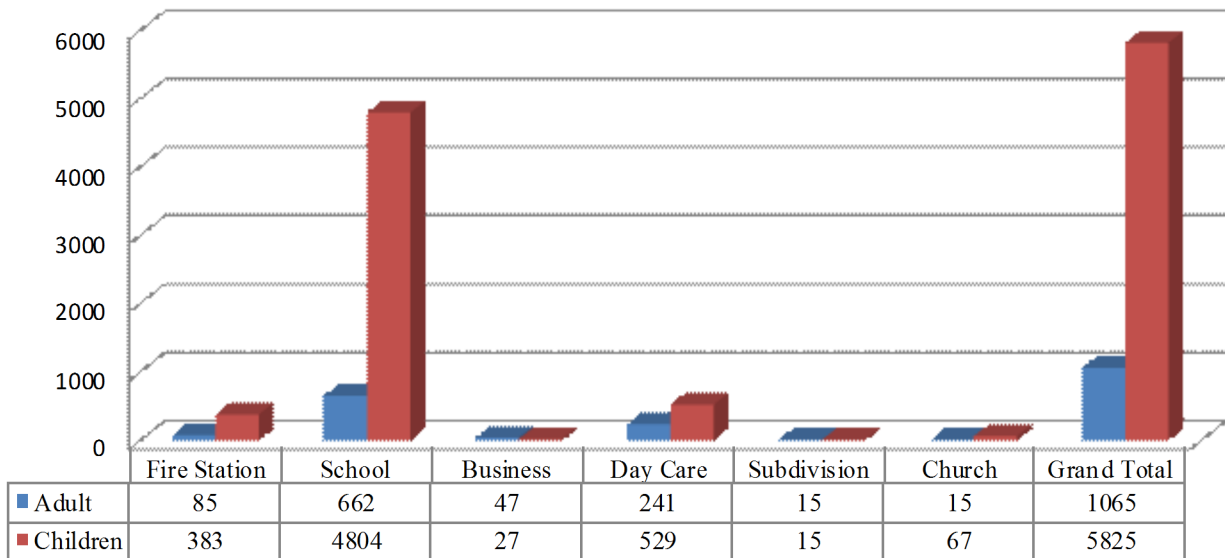
- ◆ **Community CPR/First Aid Education:** The department takes great pride in offering CPR / First Aid Education and certification for citizens and businesses within the city of Johns Creek.
- ◆ **Smoke Detector Blitz:** JCFD conducts neighborhood canvassing events to ensure residences have working smoke detectors and if a residence is in need, a complimentary smoke alarm is donated and installed.
- ◆ **Extinguisher Training:** Johns Creek Fire Department offers free portable fire extinguisher training to citizens and businesses within Johns Creek.
- ◆ **Water Safety:** The Johns Creek Fire Department responds to numerous water related emergencies on the Chattahoochee River annually. We have taken a proactive approach to water safety education and produced a video to warn citizens of these hazards. (QR Code Link below)



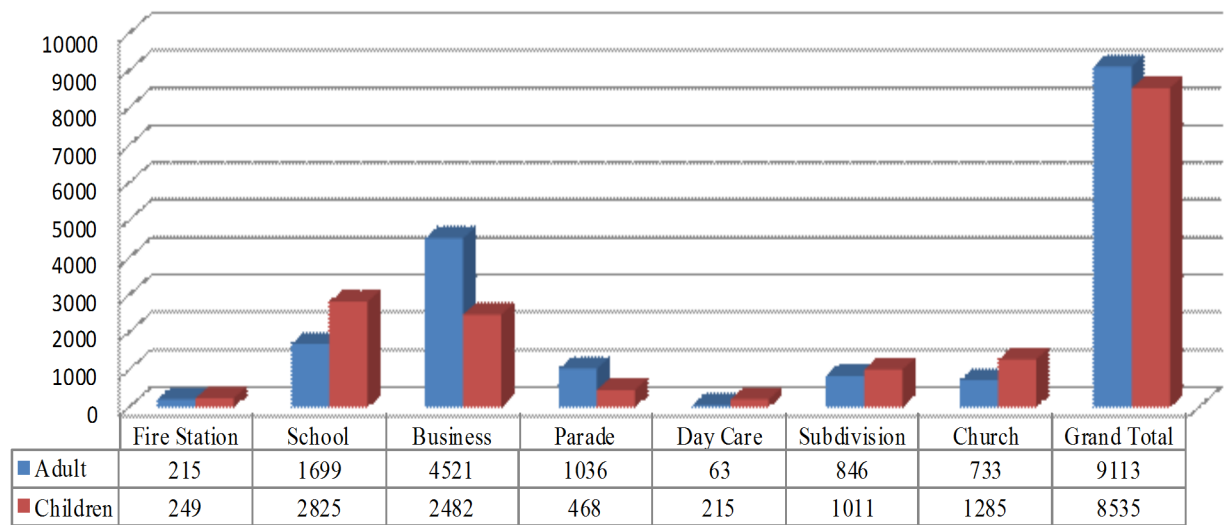
Community Outreach and Education

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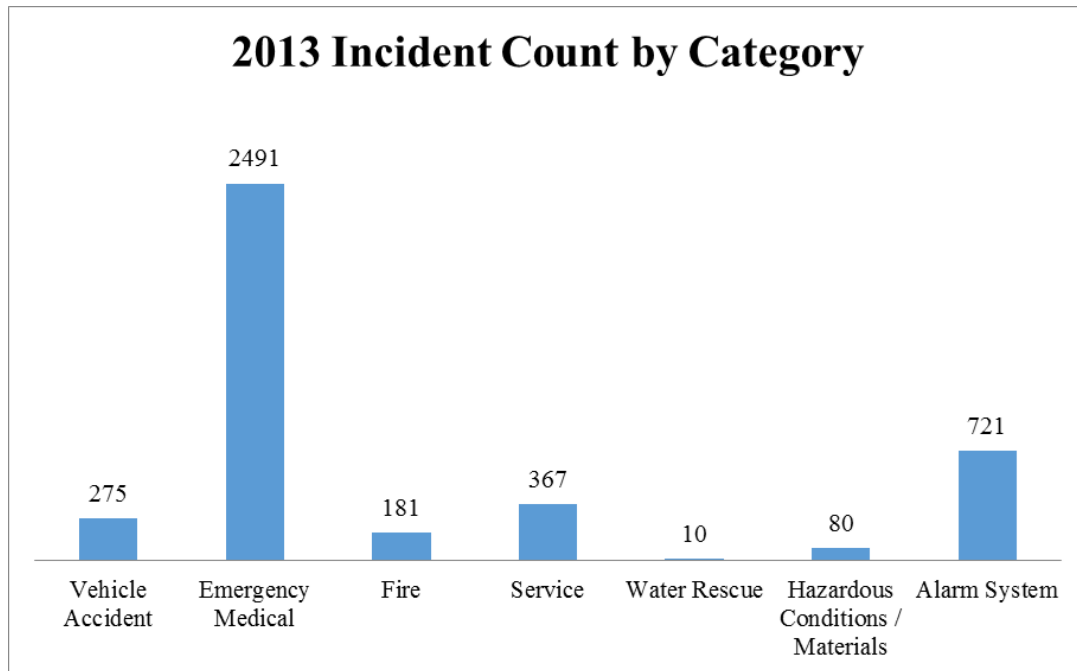
2013 Formal Public Fire & Safety Education



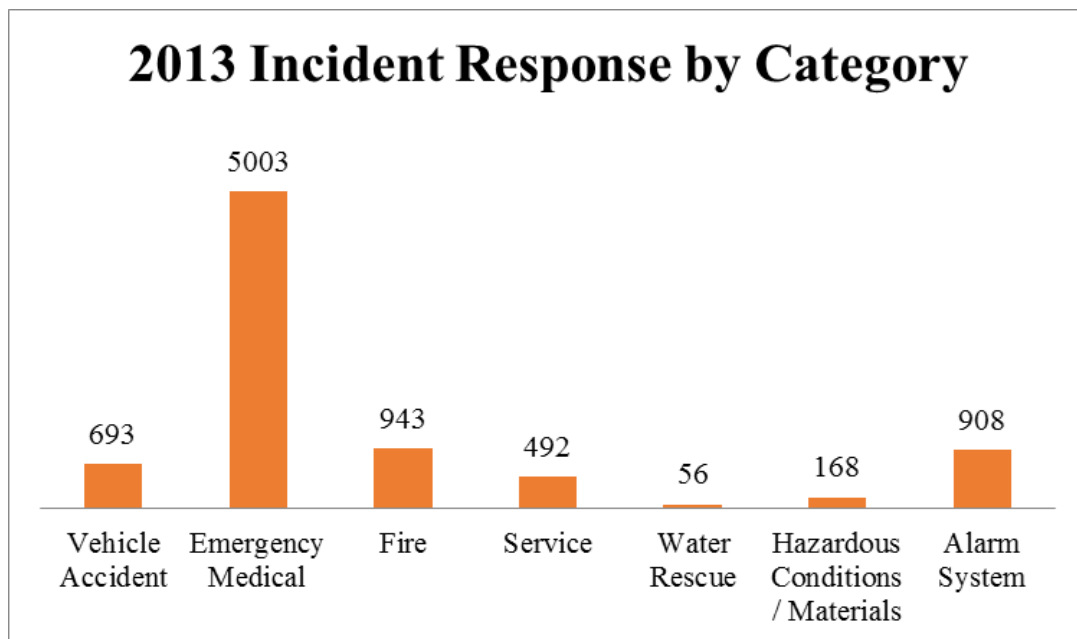
2013 General Public Relations Activities



Incident / Response Statistics



Total: 4125

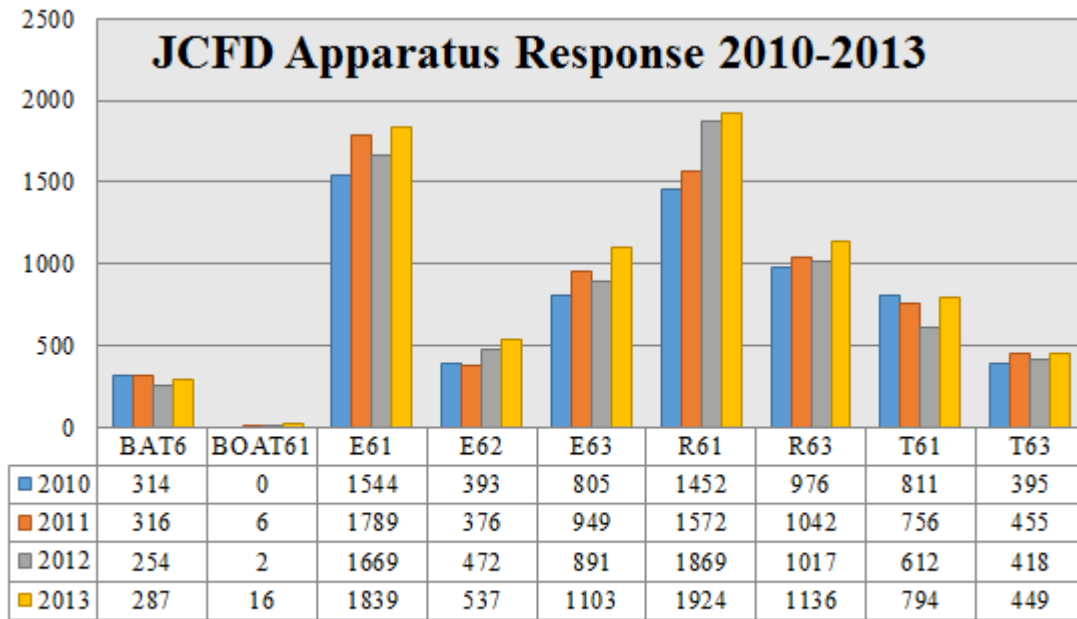


Total: 8263



Incident / Response Statistics

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**Note: Increasing Call Volume from 2010 through 2013*

Johns Creek Fire Department Average Response Times (2013)

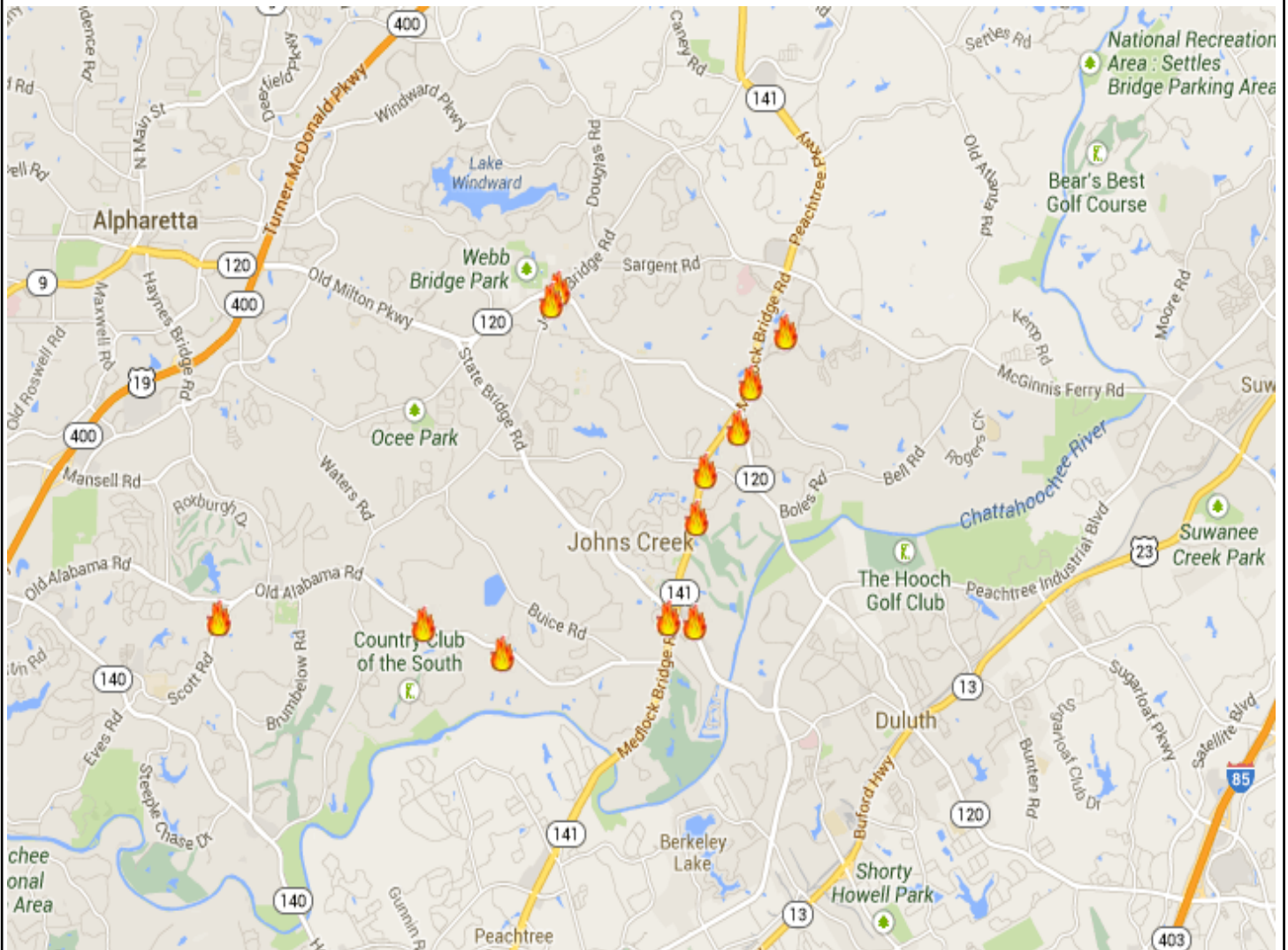
****Average Response Time from Dispatch to On Scene: 5 minutes 59 seconds**

****Average Response Time from Enroute to On Scene: 4 minutes 49 seconds**



Incident Maps

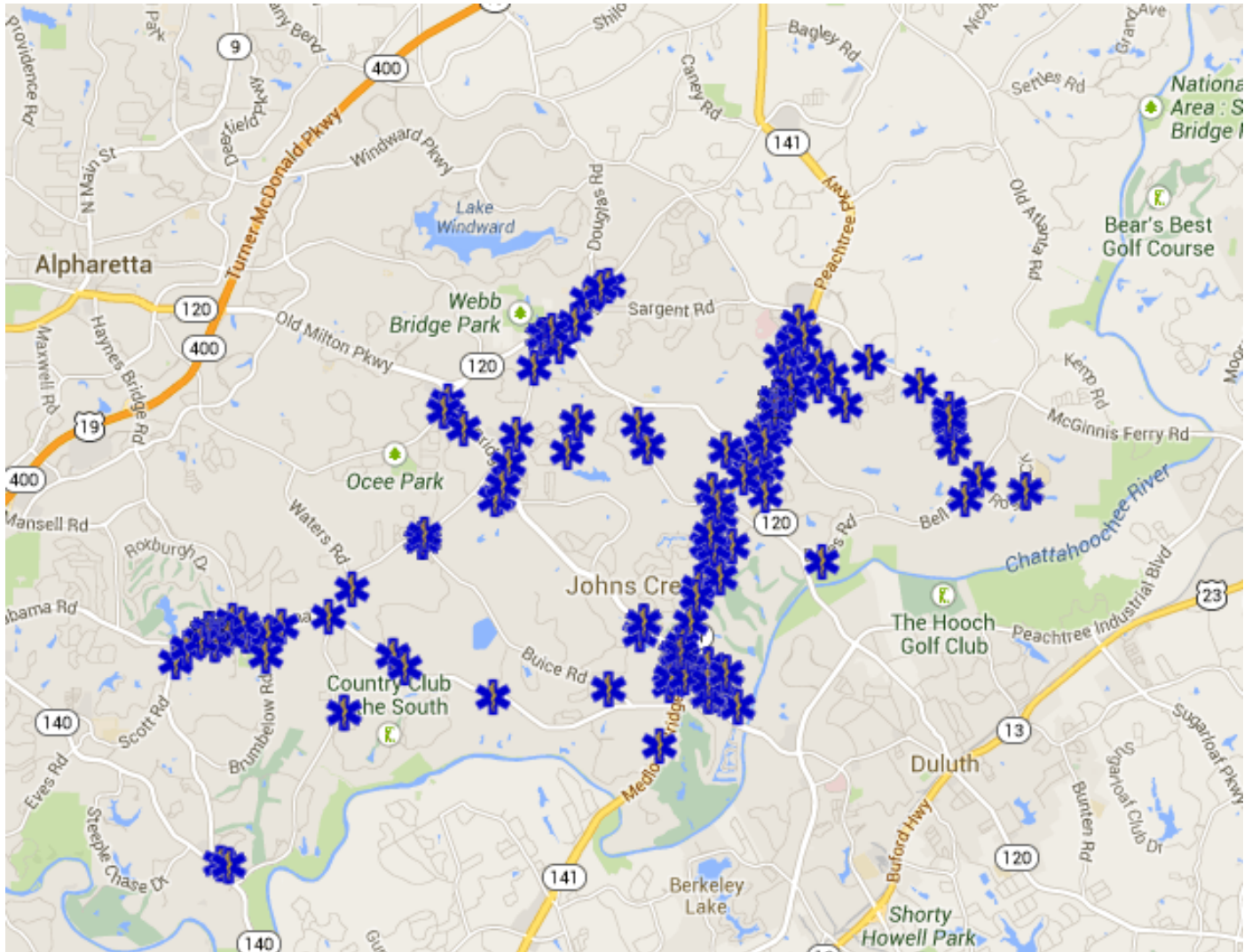
Fire Response Hot Spots



Incident Maps

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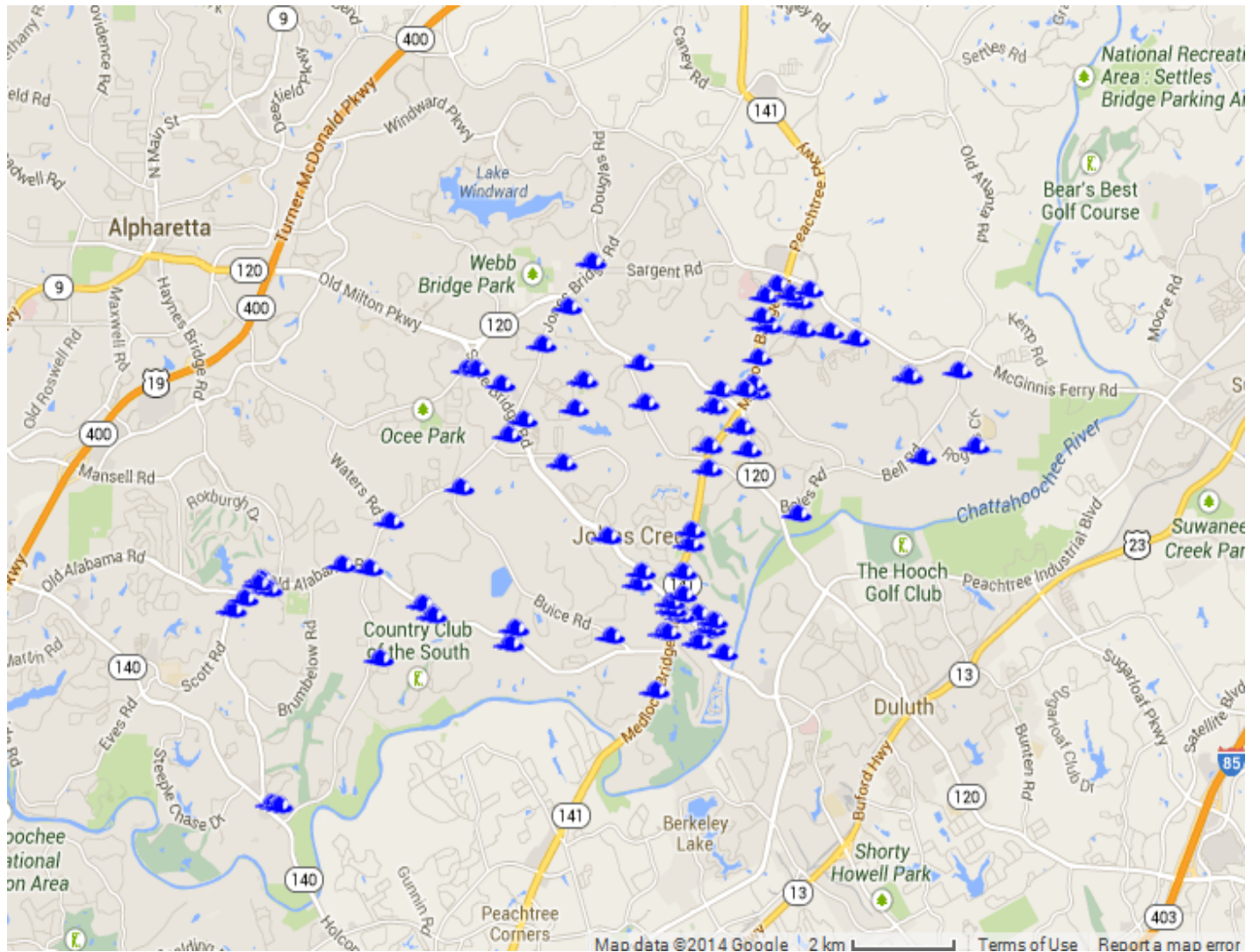
Emergency Medical Response Hot Spots



Incident Maps

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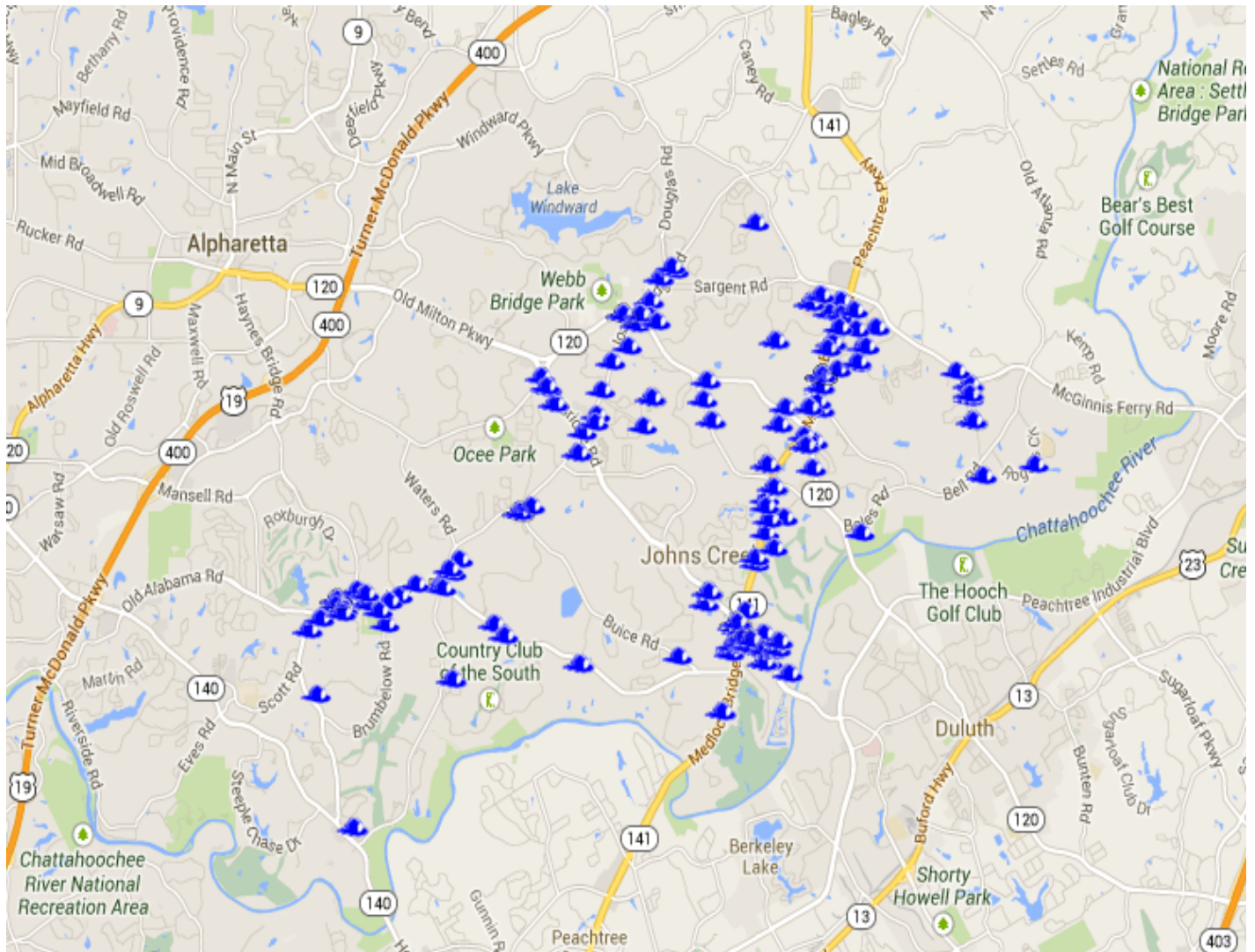
False Alarm Response Hot Spots



Incident Maps

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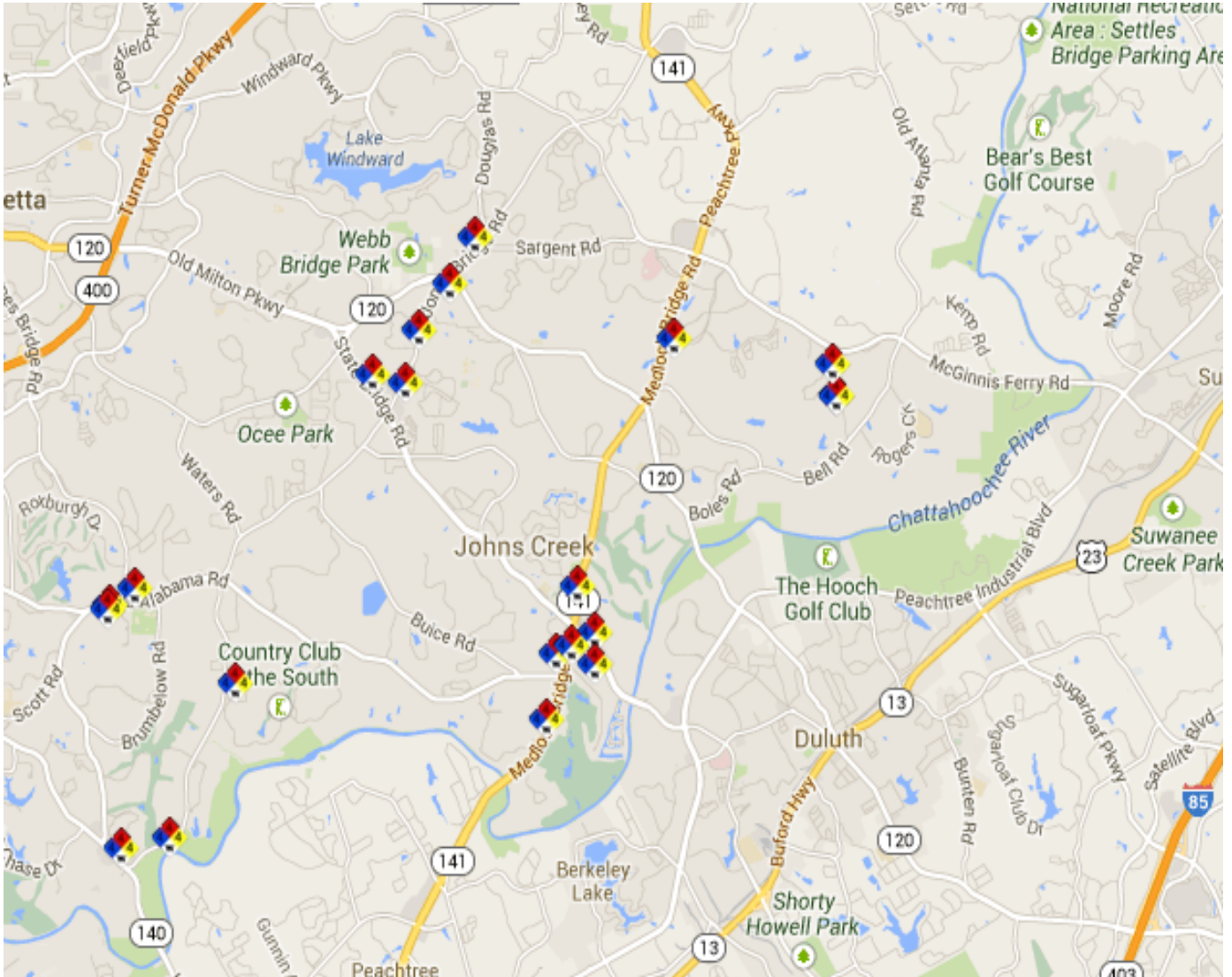
Service / Good Intent Response Hot Spots



Incident Maps

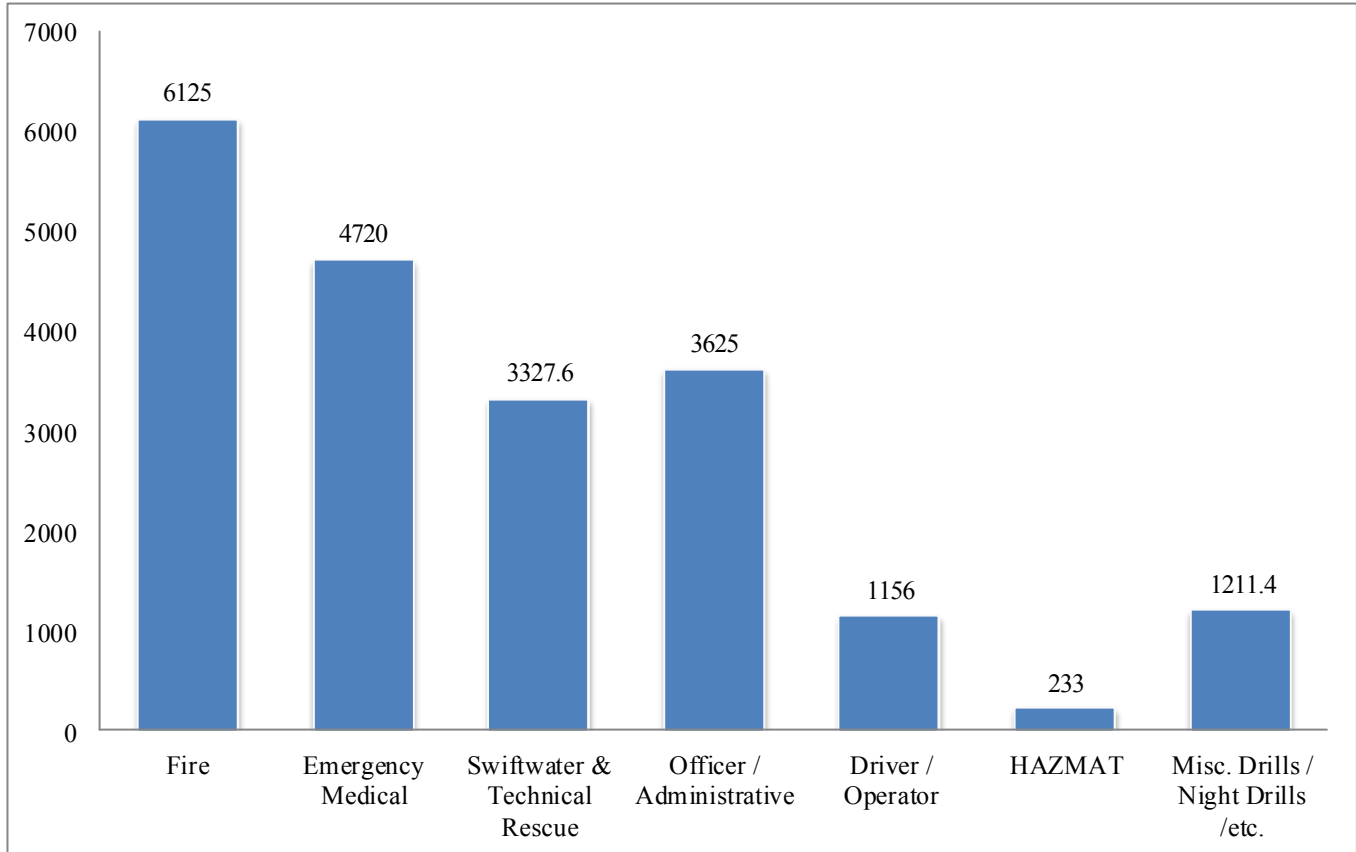
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HAZ MAT Response Hot Spots



Training Overview and Statistics

2013 Departmental Training Hours



A total of 20,398 hours of training were conducted by the Johns Creek Fire Department in 2013 or an average of 240 hours per member.



Training Overview and Statistics

(continued)

2013 JCFD Training Topics

- ◆ Live Fire
- ◆ Medical Emergencies
- ◆ Cardiac Emergencies
- ◆ Pre-Hospital Trauma Life Support**
- ◆ Vehicle Extrication
- ◆ SWIFTWATER Rescue
- ◆ Pre-Incident Planning
- ◆ Boat Operator**
- ◆ Incident Safety Officer**
- ◆ Building Construction
- ◆ GMAG Table Top / Regional Drill
- ◆ Saw Operations
- ◆ Search and Rescue
- ◆ Rope Rescue
- ◆ Confined Space Rescue
- ◆ Fire Hose Deployment
- ◆ Ground Ladders
- ◆ Vehicle Operations
- ◆ Respiratory Emergencies
- ◆ CPR / ACLS
- ◆ Fire Inspections**
- ◆ Truck Company Operations
- ◆ Fire Pump Training
- ◆ Night Drills
- ◆ Wilderness Search Drills
- ◆ Water / River Rescue Drills
- ◆ Missing and Abducted Children Course
- ◆ SWAT Medic
- ◆ Structural Fire Control
- ◆ Fire Officer Development
- ◆ Fire Investigations**
- ◆ Rope Rescue
- ◆ EMS Equipment Review
- ◆ Thermal Imager
- ◆ Natural Gas Emergencies
- ◆ Rapid Intervention
- ◆ Air / Gas Monitoring
- ◆ Leadership / Management

** New Certification Course (s)



Fire Stations



Fire Station 61

10265 Medlock Bridge Parkway

Houses:

- ◆ 1-100' Platform Aerial (Ladder Truck)
- ◆ 1-2000gpm Engine (Pumper)
- ◆ 1-Advanced Life Support / Transport Capable Rescue Unit (QRV)
- ◆ 2-Water Rescue Boats (1 Rigid, 1 Inflatable)
- ◆ 1-Special Operations Unit
- ◆ 1- Battalion / Command Vehicle
- ◆ 9 Firefighters



Fire Stations

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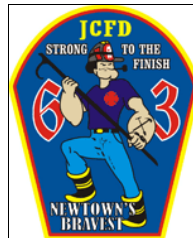


Fire Station 62

10925 Rogers Circle (Shakerag)

Houses:

- ◆ 1-2000gpm Engine (Pumper)
- ◆ 1-Air Trailer and Tow Vehicle
- ◆ 1-All terrain EMS vehicle
- ◆ 3 Firefighters



Fire Station 63

3165 Old Alabama Road (Newtown)

Houses:

- ◆ 1-100' Platform Aerial (Ladder Truck)
- ◆ 1-2000gpm Engine (Pumper)
- ◆ 1-Advanced Life Support / Transport Capable Rescue Unit (QRV)
- ◆ 8 Firefighters



Special Teams

The Johns Creek Fire Department takes great pride in the special operations teams that are in place to manage the diverse needs of the community.

♦ **SWIFTWATER Rescue Team:**

After recognizing a need for a robust water rescue presence due to the high number of incidents on the Chattahoochee River, JCFD launched the SWIFTWATER Rescue Team.

♦ **Technical Rescue Team:**

The Technical Rescue Team is assigned to carry out specialized rescue scenarios which include rope, confined space, trench and structural collapse.

♦ **Honor Guard:**

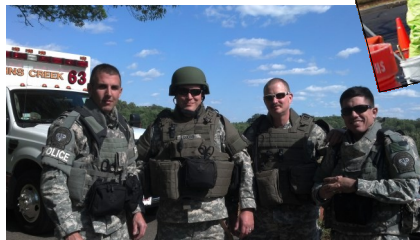
JCFD operates an Honor Guard that is utilized for special events as well as participation in public safety funerals, etc.

♦ **SWAT Medics (TEMS):**

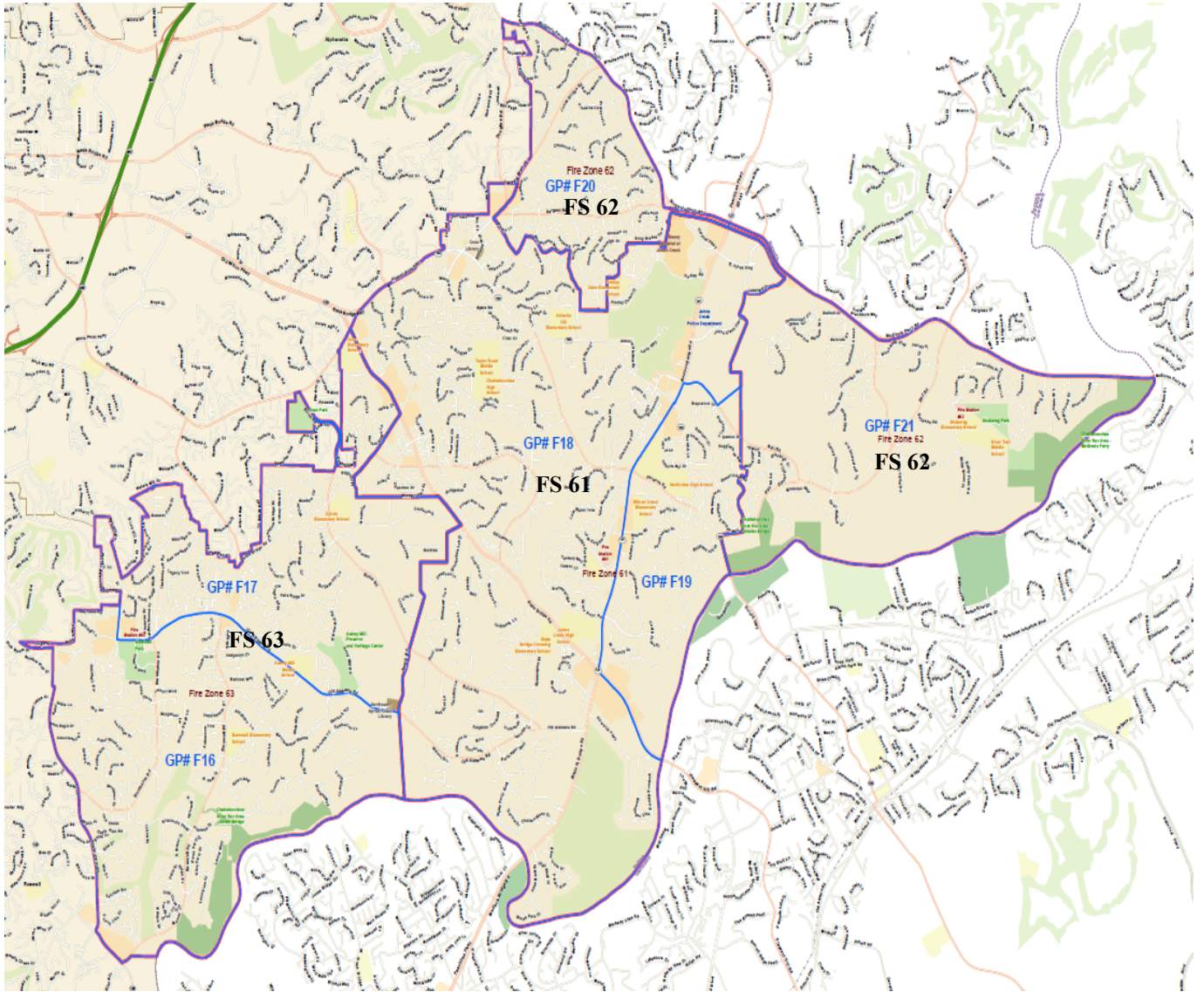
The department currently has 7 members that are specially trained as tactical medics that respond along with the “North Metro SWAT Team”.

♦ **Hazardous Materials Response Team:**

JCFD has entered into an agreement with the Alpharetta Fire Department’s HAZ MAT Team and employs specially trained and equipped members to respond regionally to mitigate Hazardous Materials related emergencies.



Response District Map



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